

Results of the IzEP[®] evaluation at the Ulm University Hospital 2022/2023

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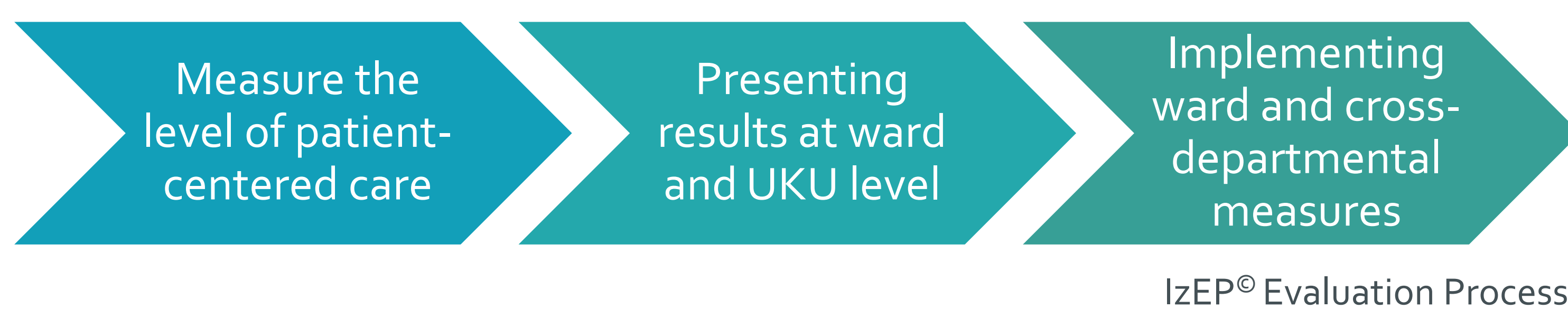
Background

Nursing at Ulm University Hospital (UKU) is guided by the Magnet Model[®] as it moves towards Nursing Excellence. The IzEP[®] Evaluation was carried out as a building block on this path. Aiming to determine the position of the wards regarding:

- The degree of patient orientation
- The established care system
- The implementation of the care process

Method

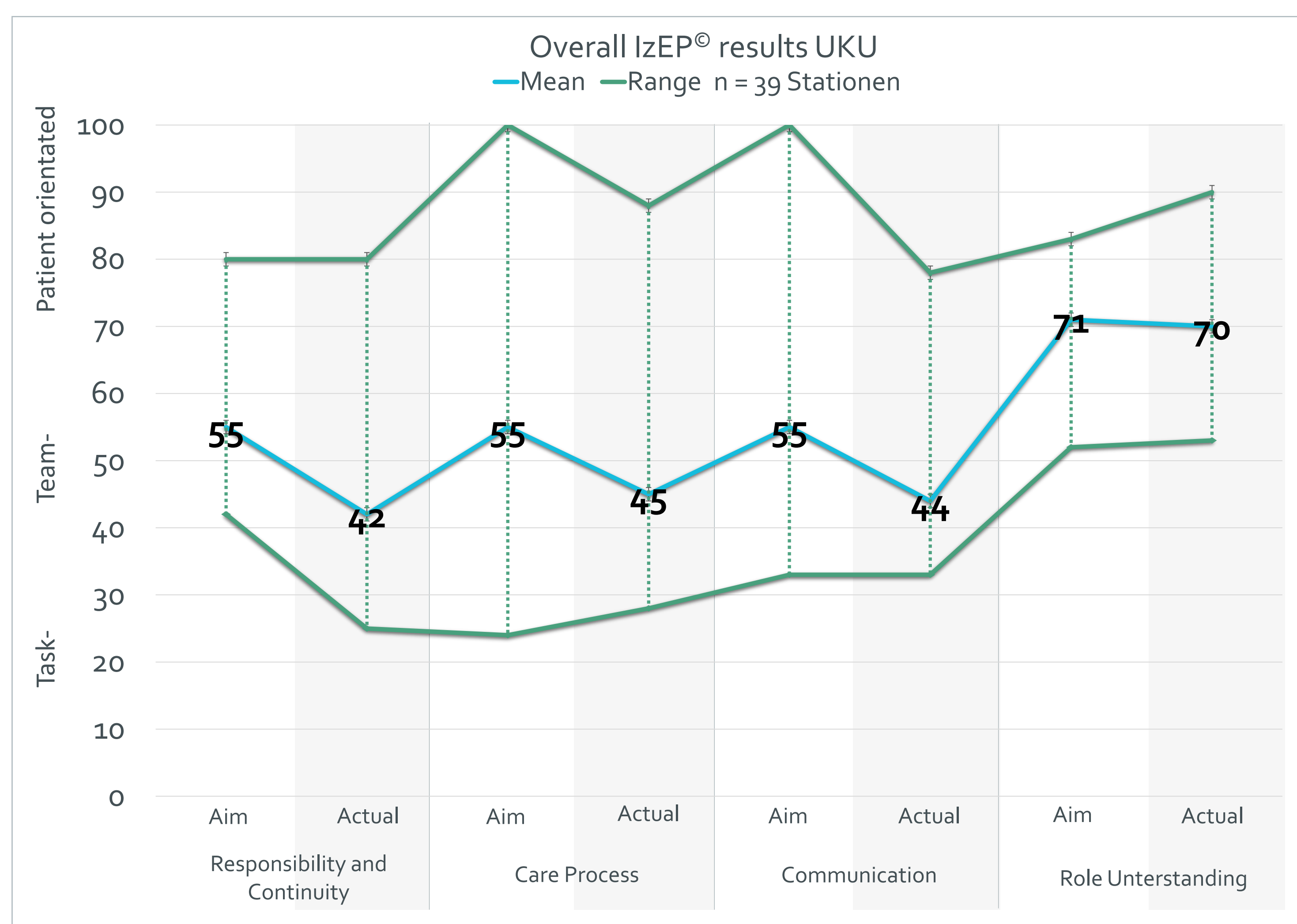
A total of 39 wards were evaluated between June 2022 and April 2023. Nurses, patients, their relatives, and representatives of other healthcare professions were interviewed, and patient records were reviewed.



Results

With an overall score of 55 nursing is predominantly team oriented.

Findings show that there is a high level of autonomy and responsibility among nurses towards for patient care and interprofessional collaboration. Further data showed that patients were often unaware of the care process. For continuity and responsibility, care process and communication, the aim is higher than the actual situation, suggesting that existing processes need to be developed to achieve the targets.



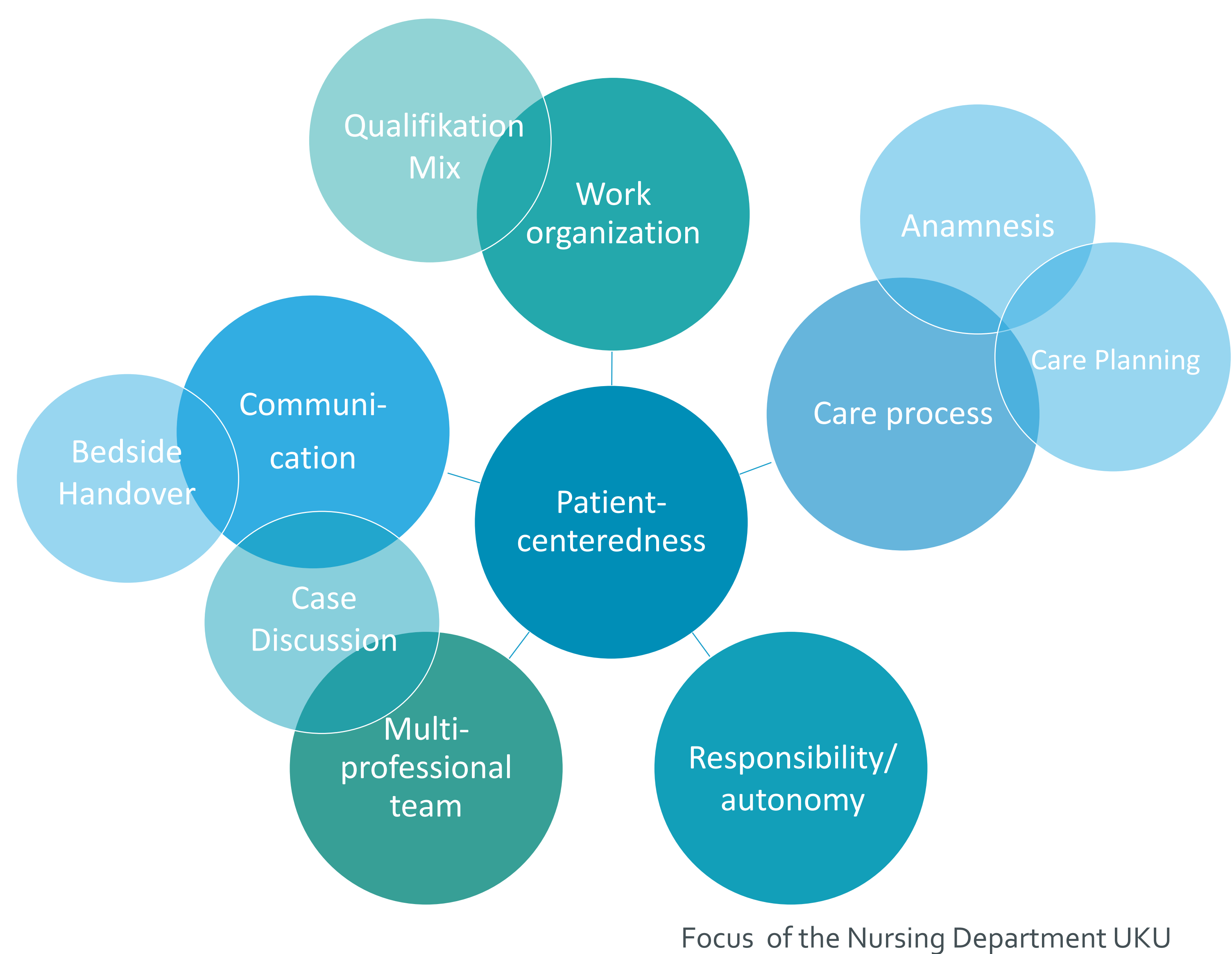
IzEP[®]

IzEP[®] is a tool that analyzes the nursing care system and the degree of patient-centeredness. The degree of nursing care delivery system was scored from 0 to 100: <10: no arrangement, 10-40: task-oriented nursing, 40-75: team nursing, >75: primary nursing. The evaluation centers on four features of the care system: responsibility and continuity, care process, communication and role understanding.

In the evaluation, the results are categorized regarding these 4 characteristics. For each characteristic, a target value (aim) is compared with the actual situation. By analyzing the overall picture, the current status and possible need for change can be derived and corresponding targets and measures can be defined.

Conclusion

After analyzing the results, the focus is primarily on the characteristics of the care process and communication.



The nursing management has derived goals and measures with the experts and checks the implementation on a random basis.

For example, the introduction of the bedside handover is intended to raise awareness of the nursing process and aims to improve patient awareness and involvement in the care process.

A new overall assessment is planned for 2026.

Literature

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